



COVID-19 Update

Valued customers and channel partners

TIPCO Technologies, along with you, has entered an unprecedented time of change and uncertainty. Our first priority is the health and safety of our employees, customers and the community we serve. TIPCO Technologies has taken unprecedented steps internally and externally to protect everyone to the best of our ability. We have limited outside sales travel while also working under enhanced health assurance guidelines at all locations.

TIPCO remains committed to maintaining strong lines of communication to assure that updates are readily available during the ever changing circumstances. TIPCO Territory Managers and our Customer Fulfillment Teams are readily available at sales@tipcotec.com or on our Chat feature found at www.tipcotec.com

We are also working diligently to mitigate any supply chain interruptions; it's our promise to keep everyone as informed as possible. Our current inventory levels and service levels remain strong, and barring any further extraordinary circumstances we expect to maintain that position. Please continue to be safe and healthy by following cleanliness and social distancing guidelines and remain hopeful of a rapid resolution to this crisis.

From the CDC

<https://www.cdc.gov/coronavirus/2019-ncov/community/guidance-business-response.html>

Respectfully,

Rob Lyons

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